



The International Guild of Battlefield Guides

Findings of Investigation Committee and decision of Management Board

Complaint Reference no.	2020/01
Member's name	Duncan Hollands, trading as Airborne 44 Tours
Findings of the Investigating Committee	All of the complaints were sustained.
Principal breaches of the Guild's Code of Conduct established pursuant to findings	Standard 10: The Guild expects that any complaints concerning the professional work of individual Members or their business received by the Member or his or her business should be dealt with promptly and appropriately by the Member.
	Standard 6: The Guild expects Members to organise and manage their professional work responsibly and with integrity and having regard to the interests of their clients.
	Standard 8: The Guild expects Members to ensure that their personal and professional finances are managed prudently and to comply with any relevant legislation for protection of clients in the course of business.
	Standard 1: The Guild expects Members to uphold the reputation and dignity of the profession of battlefield guiding and the Guild.
Sanction imposed by the Management Board	Expulsion of Duncan Hollands from membership of the International Guild of Battlefield Guides with immediate effect.
Date of Management Board decision	23 rd October 2020